

Special Emergency Response Team

SERT

Information Sheet

The Special Emergency Response Team (SERT) responds to accidents that cause fatal, life threatening or severely disabling injuries.

In the event such an accident should occur:

Immediately call the toll-free

SERT HOTLINE

888-717-SERT

(888-717-7378)

Use the **SERT** accident report form or have the following information ready:

- Victim's Name
 - Employer & Local Union Number
 - Location
 - Union Contact (area code & phone number)
 - Family Contact (name & phone number)
 - Hospital Information (if applicable)
-
- Advise victim and / or family that SERT representatives are en route to assist them.**
 - Request that the employer preserve and not disturb the accident scene and cooperate fully with the investigation.
 - Notify your local union officers, your safety and health committee and your staff representative.
 - For general information and questions, etc., **please do not use hotline number**. Instead, direct these inquiries to 800-222-0957 and ask for the SERT Coordinator.